

Basilius and MLRM:

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To Whom it May Concern

I wish to state my gratitude and appreciation for the recent services delivered to us by Pieter Swanepoel and his team at MLRM, and the insight they offered us during a recent due diligence exercise (and accompanying research) into the call centre industry. Their professional acumen and in-depth knowledge of the call centre industry impressed and aided us immeasurably.

Kind regards

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